

GENERAL POINTS

Dear dealers, we would like to remind you that it is your responsibility to give the following to your customers:

- wheel instructions
- warranty card (that you have filled out)
- all accessories supplied with the wheel, in particular the setting tools and quick release skewers.

It is also your responsibility to provide the customer with the following recommended Mavic wheel instructions:

- Choose a suitable wheel designed for the type of riding you wish to do;
- It is imperative to respect the instructions in the Technical Manual for tire pressure and sizes (see charts page 5 to 20);
- Respect the appropriate spoke tensions; For more specific information about each of our products, please consult the product pages, the technical manuals from previous years or the website www.tech-mavic.com. Inappropriate spoke tension can generate much stress and quickly cause damage to the rim;
- Clean the rims regularly using the Mavic soft stone (M40410);
- Remove stones and metal particles from the brake pads to avoid premature rim wear;
- Replace the brake pads when they are worn to avoid premature rim wear;
- Do not use a rim if the braking surfaces are worn, if eyelets are missing, or in any other case where safety might be compromised. **The rim is a part that wears out as do brake pads, and must be replaced if it is worn** (sidewall hollowed by wear, or cut out, cracked rim...);
- Check or have your rims checked regularly, at least at the start of each season and if possible after intensive use should you have a doubt about spoke tensions or the type of tire used. When checking, look inside (especially under the rim tape) and outside the rim. Check for signs of fatigue or wear: deterioration of braking surfaces, cracks in the sidewalls or around the eyelets.

Following these recommendations will guarantee longer product life for the wheels, maximum performance and riding enjoyment.